

Robert Hancharick

PMP · LEAN SIX SIGMA BLACK BELT · CERTIFIED SCRUMMASTER

Analysis Services, LLC · Atlanta, Georgia
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AREAS OF EXPERTISE

Enterprise data platforms, reporting accuracy, and the reconstruction of financial and operational figures from transactional source systems.

- Data integrity and reporting accuracy — whether reported figures are supported by underlying source records
- Reconstruction of revenue, volume, and operational metrics from transactional and point-of-sale data
- ERP, data warehouse, and BI platform migrations — scope, execution, and data fidelity between legacy and target systems
- Business-rule and calculation logic — how results are derived, and whether definitions were applied consistently over time
- Data lineage, retention, and the reproducibility of historical reporting
- Project and program management standards on enterprise systems implementations
- Process capability and defect analysis under Lean Six Sigma methodology

EDUCATION

M.S., Manufacturing Management (Industrial Engineering & Business) — The Pennsylvania State University, Smeal College of Business & College of Engineering

B.S., Environmental Geology — University of North Carolina at Chapel Hill

CERTIFICATIONS

Project Management Professional (PMP), Project Management Institute · Lean Six Sigma Black Belt · Certified ScrumMaster (CSM), Scrum Alliance

PROFESSIONAL EXPERIENCE

Principal Consultant — Analysis Services, LLC, Atlanta, GA 2020 – present
Independent data and analytics consulting practice serving enterprise clients on a contract basis. Engagements from 2020 forward were delivered through this practice.

Data Warehouse / BI Developer — The Coca-Cola Company (via NTT DATA) Nov 2022 – Mar 2026
Built the analytics layer for OptiOutlet, a national outlet intelligence platform covering approximately 250,000 retail locations. Responsible for Azure Synapse external tables and curated views, Power BI semantic model design, advanced DAX measure logic, and reconciliation of reported figures against source transactional data. Led conversion of legacy Tableau reporting to Power BI.

Process Improvement & Data Analytics Consultant — Lincoln Financial Group (via Hallet Enterprise) 2021 – 2022
Claims and operations analysis across an effort affecting 2,000+ front-line workers, identifying approximately \$11.5M in savings.

Business Intelligence Consultant — Fulton County Schools 2020 – 2021
Leadership reporting for one of the largest U.S. school districts, including student and teacher performance analytics and the 100,000-student remote-to-in-person transition.

Cox Enterprises / Videa

2014 – 2020

Senior Manager, Reporting & Analytics; Senior Team Manager, Client Enablement; Senior IT Project Manager. Built customer health scoring across 800+ clients and a data asset management framework spanning Salesforce, SQL Server, and Power BI.

Iron Mountain / Recall

Jul 2007 – 2014

Senior IT Program/Project Manager and Manager of Quality & Business Improvement (Lean Six Sigma Black Belt). Led a global document management system upgrade across 5 datacenters and 300+ facilities on a \$950K budget with a 23-person multi-country team. Led an 8-person DMAIC team that reduced Days Sales Outstanding from 63.41 to 56.03 days.

Cooper Industries / Eaton Corporation

Jul 2000 – Jun 2007

Continuous Improvement Project Manager / Black Belt; Master Scheduler, Domestic Operations; Supply Chain and Inventory Analyst. Inventory, service level, and quarterly cash-flow and inventory commitments for a publicly held global manufacturer.

TECHNICAL COMPETENCIES

Microsoft Power BI (semantic models, advanced DAX, row-level security, paginated reports) · SQL / T-SQL · Microsoft Fabric · Azure Synapse Analytics · dimensional and semantic modeling · ETL and data pipeline development · Power Automate · enterprise data warehouse architecture · Tableau · Salesforce Analytics

PRIOR TESTIMONY AND PUBLICATIONS

No prior deposition or trial testimony to date.

No publications within the preceding ten years.

ENGAGEMENT

Available for case review, consulting expert engagements, expert reports, deposition, and trial testimony. Fee schedule provided on request.